Cookie Policy

Seamlesswork AG
Last updated: November 2026

General

This Cookie Policy explains the cookies we use for various purposes on our website (https://seamlesswork.com), our documentation site (https://docs.seamlesswork.com), the Seamless Admin Center (https://admin.seamlesswork.com), the Seamless Teams App (https://teams.seamlesswork.com), and the Seamless Guest Portal (https://portal.seamlesswork.com), as well as the options available to you in managing these cookies. This also applies to the related preview environments.

We employ technologies on our website and platform to enhance user experience, provide essential functionalities, and ensure the security and efficiency of our services. These technologies enable us to track user behaviour on our website, allowing us to better tailor our services to your preferences. Such technologies encompass cookies, pixels, and scripts, collectively referred to as “cookies.”

Cookies are small data sets stored on your device, containing information like personalised page settings and login details. These data records are generated and transmitted to your browser by the web server when you establish a connection.

Cookies can be categorised as permanent or temporary. Permanent cookies remain on your device until their expiration date or until you manually delete them. These cookies store settings such as those for the Consent Manager or language preferences, eliminating the need to re-enter them on our website or platform. Session cookies, on the other hand, temporarily store a session identifier while you are active on our website or platform. They prevent the need for repeated logins when navigating between pages and are deleted upon logout or when your session expires.

Additionally, our use of cookies includes third-party cookies sourced from providers other than Seamlesswork AG. These cookies may serve various purposes, including collecting information for advertising, customising content, and gathering web statistics.

Handling Cookies

You can object to the use of cookies at any time with effect for the future by, on the one hand, configuring your browser not to accept cookies or to accept only specific cookies, or by requesting notifications when cookies are sent. On the other hand, you have the option to modify your preferences on our website at any time.

Most browsers accept cookies by default. Cookies can be rejected or deleted in the security settings of your browser. If you do not allow cookies, certain features on our website or platform may not be available to you, and some pages may not display properly. Detailed instructions on

how to prevent cookies through browser settings can be found at: https://allaboutcookies.org

Which cookies do we use?

We only store cookies that are strictly necessary for the operation of our website or our platform, or where you have given your consent (in particular for analytics and performance cookies). You can withdraw your consent at any time via the cookie banner.

Below is an overview of the cookies we use, which should inform you about the purpose and type of each cookie and how long it is stored.

Necessary cookies

The following cookies are required for the operation of our website and platform. They enable essential functionalities such as authentication, session management, load balancing, and consent management.

Name	Domain	Storage duration	Provider	Description
CONSENT	.seamlesswork.com	1 year	Seamlesswork AG	Used to store the visitor's cookie settings.
ARRAffinity	.docs.seamlesswork.com	Session	Microsoft	Azure infrastructure cookie used for load balancing to ensure requests are routed to the same server.
ARRAffinitySameSite	.docs.seamlesswork.com	Session	Microsoft	Same as ARRAffinity with SameSite attribute for cross-site request compatibility.
__Secure-better-auth.session_token	.admin.seamlesswork.com	Session	Seamlesswork AG	Authentication token for the Seamless Admin Center.
__Secure-better-auth.session_data	.admin.seamlesswork.com	Session	Seamlesswork AG	Stores session data for the Seamless Admin Center.
__Secure-better-auth.account_data.0	.admin.seamlesswork.com	Session	Seamlesswork AG	Stores account information for the authenticated user in the Seamless Admin Center.

Name	Domain	Storage duration	Provider	Description
__Secure-better-auth.account_data.1	.admin.seamlesswork.com	Session	Seamlesswork AG	Stores additional account information for the authenticated user in the Seamless Admin Center.
SML_LOCALE	teams.seamlesswork.com	Session	Seamlesswork AG	Stores the language preference for the Seamless Teams App.
SML_THEME	teams.seamlesswork.com	Session	Seamlesswork AG	Stores the theme preference (e.g. light, dark) for the Seamless Teams App.
teams-assertion-token	teams.seamlesswork.com	Session	Seamlesswork AG	Authentication token for the Seamless Teams App within Microsoft Teams.

Analytics and performance cookies

The following cookies store information about your browser and your interaction with our website and platform in order to analyse usage, improve performance, and display relevant content. These cookies are set with your consent.

Name	Domain	Storage duration	Provider	Description	Country
_ga	.seamlesswork.com	2 years	Google	Installed by Google Analytics. Used to calculate visitor, session, campaign data, and track site usage for the site analytics report. The cookies store information anonymously and assign a randomly generated number to identify unique visitors.	USA
_ga_DTCS6FC8Q6	.seamlesswork.com	1 year	Google	Google Analytics property-specific cookie used to store and count pageviews.	USA